

# Alibaba Cloud Server Guard

FAQ

Issue: 20190412

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## Generic conventions

Table -1: Style conventions

Style	Description	Example
	This warning information indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	 <b>Danger:</b> Resetting will result in the loss of user configuration data.
	This warning information indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	 <b>Warning:</b> Restarting will cause business interruption. About 10 minutes are required to restore business.
	This indicates warning information, supplementary instructions, and other content that the user must understand.	 <b>Notice:</b> Take the necessary precautions to save exported data containing sensitive information.
	This indicates supplemental instructions, best practices, tips, and other content that is good to know for the user.	 <b>Note:</b> You can use Ctrl + A to select all files.
>	Multi-level menu cascade.	Settings > Network > Set network type
<b>Bold</b>	It is used for buttons, menus, page names, and other UI elements.	Click <b>OK</b> .
Courier font	It is used for commands.	Run the <code>cd / d C :/ windows</code> command to enter the Windows system folder.
<i>Italics</i>	It is used for parameters and variables.	<code>bae log list --instanceid <i>Instance_ID</i></code>
[ ] or [a b]	It indicates that it is an optional value, and only one item can be selected.	<code>ipconfig [-all -t]</code>

Style	Description	Example
<code>{}</code> or <code>{a b}</code>	It indicates that it is a required value, and only one item can be selected.	<code>swich {stand   slave}</code>



# Contents

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- Legal disclaimer..... I**
- Generic conventions..... I**
- 1 Frequently Asked Questions (Hidden directory)..... 1**
  - 1.1 What should I do when I receive an email or text message indicating a  
webshell on my server?..... 1**



# **1 Frequently Asked Questions (Hidden directory)**

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## **1.1 What should I do when I receive an email or text message indicating a webshell on my server?**

If you receive an email or text message indicating a webshell on your server, an intrusion has been detected and a webshell has been uploaded. The hacker is able to access and modify your website or data in the database.

You can use Server Guard to quarantine the webshell file, and then investigate and prevent the intrusion. Otherwise, the hacker will be able to hack into your system again through the same vulnerability.