Alibaba Cloud
SSL Certificates Service

FAQ

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Generic conventions

Table -1: Style conventions

Style	Description	Example
	This warning information indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	Danger: Resetting will result in the loss of user configuration data.
	This warning information indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	Warning: Restarting will cause business interruption. About 10 minutes are required to restore business.
	This indicates warning information, supplementary instructions, and other content that the user must understand.	Notice: Take the necessary precautions to save exported data containing sensitive information.
	This indicates supplemental instructions, best practices, tips, and other content that is good to know for the user.	Note: You can use Ctrl + A to select all files.
>	Multi-level menu cascade.	Settings > Network > Set network type
Bold	It is used for buttons, menus, page names, and other UI elements.	Click OK.
Courier font	It is used for commands.	Run the `cd / d  C :/ windows` command to enter the Windows system folder.
Italics	It is used for parameters and variables.	`bae  log  list -- instanceid Instance_ID`
[] or [a|b]	It indicates that it is a optional value, and only one item can be selected.	`ipconfig [-all|-t]`

Style	Description	Example
{} or {a|b}	It indicates that it is a required value, and only one item can be selected.	`swich` *{stand | slave}*

Contents

1 List of SSL Certificate FAQs

This article describes FAQs, application scenarios, and solutions of Alibaba Cloud SSL Certificates Service.

SSL Certificate FAQ Type	FAQ and Reference
SSL certificate concepts	What is an SSL certificate?
	What are the advantages of SSL certificates?
	What is a public key and a private key?
	What is the difference between HTTPS and HTTP?
	What formats are used for mainstream digital certificates?
SSL certificate application scenario	What websites must have HTTPS encryption enabled?
SSL certificate billing and activation	What is the price of SSL certificates?
	"Failed to open" error when purchasing a certificate
Regions and zones	Can I switch the region of the server where my SSL certificate is installed?
SSL certificate expiration	What do I do when an SSL certificate expires?
	What is the difference between revoking a certificate and deleting a certificate?
How do I select an SSL certificate?	What are the differences between the different types of SSL digital certificates?
	How do I request certificates for multiple wildcard and hybrid domains?
	How do I select: certificate type-certificate brand-number of protected domain names?
	What domains are supported by an "all-subdomains" wildcard certificate?
SSL certificate applications	Notes on completing information for fee-based certificate requests
	What can I do if my order is accidentally closed or some information is incorrect?
	How do I create a CSR file?

SSL Certificate FAQ Type	FAQ and Reference
	Why should I use a private key without a password?
	Why does my certificate order status remain unchanged even after receiving a notification from the CA?
	Domain name certificate application note
FAQ about domain names	How do I select domain name authorization verification?
	How do I enter domains to be added to a certificate?
	How do I configure domain name authorization?
	Which domain I must use while applying for an SSL certificate?
	The Administrator mailbox in the domain name ownership verification link is incorrect and cannot be verified for domain name ownership
Application review	Troubleshoot certificate application failure
	"Primary domain name cannot be empty" error returned when uploading my CSR file
	What do I do if my certificate order remains in the review stage for a long time?
Configure/deploy certificate	How to deploy an SSL digital certificate on various types of servers?
	How can I enable HTTPS for multiple site and domains on one server?
	How does JBoss deploy an SSL certificate?
	An SSL certificate is configured by the jetty server.
	Certificate selection and configuration for Apple ATS
	Is web browsing speed affected if an SSL certificate is installed?
Deploy certificates to cloud products	FAQ about pushing certificates to cloud products
	How can I deploy my certificate to other Alibaba Cloud products?

SSL Certificate FAQ Type	FAQ and Reference
	OSS users apply for SSL certificates
SSL certificate validity	How can I check whether an SSL certificate works properly on a web browser?
	Can an already-in-use SSL certificate be used if the IP of a server is changed?
	What do I do if some browser displays a prompt that my certificate is untrusted?
Other FAQs	Why is a certificate error prompted by Chrome browser?
	What to do if Domain Name authentication fails to push to Alibaba Cloud DNS?
	Symantec SSL digital certificate upgrading and solutions