## Alibaba Cloud Cloud Monitor

**Best Practices** 

Issue: 20181126

MORE THAN JUST CLOUD |

## Legal disclaimer

Alibaba Cloud reminds you to carefully read and fully understand the terms and conditions of this legal disclaimer before you read or use this document. If you have read or used this document, it shall be deemed as your total acceptance of this legal disclaimer.

- You shall download and obtain this document from the Alibaba Cloud website or other Alibaba Cloud-authorized channels, and use this document for your own legal business activities only. The content of this document is considered confidential information of Alibaba Cloud. You shall strictly abide by the confidentiality obligations. No part of this document shall be disclosed or provided to any third party for use without the prior written consent of Alibaba Cloud.
- **2.** No part of this document shall be excerpted, translated, reproduced, transmitted, or disseminat ed by any organization, company, or individual in any form or by any means without the prior written consent of Alibaba Cloud.
- 3. The content of this document may be changed due to product version upgrades, adjustment s, or other reasons. Alibaba Cloud reserves the right to modify the content of this document without notice and the updated versions of this document will be occasionally released through Alibaba Cloud-authorized channels. You shall pay attention to the version changes of this document as they occur and download and obtain the most up-to-date version of this document from Alibaba Cloud-authorized channels.
- 4. This document serves only as a reference guide for your use of Alibaba Cloud products and services. Alibaba Cloud provides the document in the context that Alibaba Cloud products and services are provided on an "as is", "with all faults" and "as available" basis. Alibaba Cloud makes every effort to provide relevant operational guidance based on existing technologies . However, Alibaba Cloud hereby makes a clear statement that it in no way guarantees the accuracy, integrity, applicability, and reliability of the content of this document, either explicitly or implicitly. Alibaba Cloud shall not bear any liability for any errors or financial losses incurred by any organizations, companies, or individuals arising from their download, use, or trust in this document. Alibaba Cloud shall not, under any circumstances, bear responsibility for any indirect, consequential, exemplary, incidental, special, or punitive damages, including lost profits arising from the use or trust in this document, even if Alibaba Cloud has been notified of the possibility of such a loss.
- 5. By law, all the content of the Alibaba Cloud website, including but not limited to works, products , images, archives, information, materials, website architecture, website graphic layout, and webpage design, are intellectual property of Alibaba Cloud and/or its affiliates. This intellectual al property includes, but is not limited to, trademark rights, patent rights, copyrights, and trade

secrets. No part of the Alibaba Cloud website, product programs, or content shall be used, modified, reproduced, publicly transmitted, changed, disseminated, distributed, or published without the prior written consent of Alibaba Cloud and/or its affiliates. The names owned by Alibaba Cloud shall not be used, published, or reproduced for marketing, advertising, promotion , or other purposes without the prior written consent of Alibaba Cloud. The names owned by Alibaba Cloud include, but are not limited to, "Alibaba Cloud", "Aliyun", "HiChina", and other brands of Alibaba Cloud and/or its affiliates, which appear separately or in combination, as well as the auxiliary signs and patterns of the preceding brands, or anything similar to the company names, trade names, trademarks, product or service names, domain names, patterns, logos , marks, signs, or special descriptions that third parties identify as Alibaba Cloud and/or its affiliates).

6. Please contact Alibaba Cloud directly if you discover any errors in this document.

## **Generic conventions**

#### Table -1: Style conventions

Style	Description	Example		
•	This warning information indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	<b>Danger:</b> Resetting will result in the loss of user configuration data.		
	This warning information indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	Warning: Restarting will cause business interruption. About 10 minutes are required to restore business.		
	This indicates warning information, supplementary instructions, and other content that the user must understand.	<b>Note:</b> Take the necessary precautions to save exported data containing sensitive information.		
	This indicates supplemental instructio ns, best practices, tips, and other content that is good to know for the user.	<b>Note:</b> You can use <b>Ctrl</b> + <b>A</b> to select all files.		
>	Multi-level menu cascade.	Settings > Network > Set network typ		
Bold	It is used for buttons, menus, page names, and other UI elements.	Click <b>OK</b> .		
Courier font	It is used for commands.	Run the cd /d C:/windows command to enter the Windows system folder.		
Italics	It is used for parameters and variables.	bae log listinstanceid Instance_ID		
[] or [a b]	It indicates that it is a optional value, and only one item can be selected.	ipconfig [-all/-t]		
{} or {a b}	It indicates that it is a required value, and only one item can be selected.	<pre>swich { stand   slave }</pre>		

## Contents

Legal disclaimerI
Generic conventionsI
1 Alarm template Best Practices1
2 Receive alarm notifications through a DingTalk group3

## **1 Alarm template Best Practices**

#### Destination

When your Alibaba Cloud account has many resources such as servers and cloud products, how do you quickly create alert policies for these resources and modify improper alert policies? By presenting a specific case, this article provides large business users with guidance on using application grouping and alert template to manage the alert policies of cloud resources used by services.

#### **Case studies**

When your account has many servers and other cloud product instances, it is recommended that you create different application groups for these resources from the service perspective and then use application groups to manage resources in batches.

#### How to improve the efficiency of alert policy configuration using an alert template?

- The alarm rule configuration is different on apply grouping and configure on a single instance
  - You can select "Instance" or "Application Group" for the resource range when creating an alert policy. If "Application Group" is selected, the alert policy takes effect for all resources in the application group. When your business needs to expand or shrink, you only need to move the appropriate resources into or out of the app grouping, without adding or removing alarm rules. After you modify an alert policy of the application group, the modified alert policy takes effect for all instances in the application group.
  - If "Instance" is selected, the alert policy only takes effect for the target instance. After you modify the alert policy, it only takes effect for the instance. As the number of instances increases, management of alert policies becomes increasingly complex.
- You can use the alert template function to improve the efficiency of alert policy configuration.
  - Metrics and alert thresholds are relatively fixed during alert policy configuration for basic services such as ECS, ApsaraDB for RDS, and Server Load Balancer. After an alert template is created for monitoring indexes that require alerting, you can create an applicatio n group for new services and apply the alert template to the application group to create alert policies for the new services in one click.
  - When you need to add, modify, or delete alert policies in batches, you can modify the alert template and then apply it to the application group. This can save plenty of time.

#### Procedure

The following describes how to create an application group for the background services of an ecommerce website and apply an alert template to the application group to quickly build a cloudbased monitoring and alerting system.

- The e-commerce website has background modules such as stock management, payment management, and item management. Follow the procedures below to complete this exercise. Create an application group named "Online Environment of Stock Management":
  - Go to the [Application Group] page and click "Create Group" at the upper-right corner to go to the page for creating an application group.
  - Name the application group and select the cloud resources used by the stock management service. The common combination of server+database+server load balancer is used as an example.
  - Select a notification recipient. When an alert is triggered based on the alert policies of the application group, the alert information is sent to the selected notification recipient.
  - Click "OK" to create the application group.
- 2. Create an alert template: Go to the [Alert Template] page and click "Create Alert Template" at the upper-right corner to go to the page for creating an alert template. Fill out the alert template with the basic information. Add the alert policies required by the service module to the alert template. Click "OK" to save the template setting.
- **3.** Apply the alert template to the application group:

Select the created alert template in the template list and apply the alert template to the application group named "Online Environment of Stock Management". Configure the notification method.

# 2 Receive alarm notifications through a DingTalk group

With the new function provided by CloudMonitor, you can receive alarm notifications through a DingTalk group by following the instructions provided in this topic.

For the existing alarm rules, you only need to add the webhook address of the DingTalk robot to your contact, eliminating the need to modify the rules.

After the DingTalk robot is added to an existing contact, all alert notifications that the contact previously receives through email and SMS can now be received through the DingTalk group.

#### Create a DingTalk robot (on your PC)

1. Open the DingTalk group through which you want to receive alarm notifications.



 Click the Group Settings icon in the upper right corner. The Group Settings window is displayed.

	Q Search		💬 🗔 🍙 🏀 - 🗆 X		
-	< Group Chats	C SSALL	Group Settings ×		
Ŧ	14:02	10 10 10 10 10 10 10 10 10 10 10 10 10 1	1990-140 k 2		
æ	12:29		Enterprise Group		
e.	Content Orea. 11:43 Providence pinker		Members 4 people + Q The group admin has enabled new members to view the 100 most recent chat records		
	11:13 				
	10:12	· #, \$540.87	ChatBot >		
	International In		Group Category Group Chats >		
	11-02		Third-party Encryption Not Activated >		
	11-01		My Alias in Group Not Set 🖉		
	TERMENCERS		Stick on Top		

**3.** Click **ChatBot**. The **ChatBot** dialog box is displayed. Click **Custom** to create a DingTalk robot for receiving alarm notifications.





4. In the Robot details dialog box, click Add. The Add Robot dialog box is displayed.

5. Enter the robot name, such as CloudMonitor alarm notification. Then, click Finished.

Add Robot		×			
	Edit profile picture				
ChatBot Name :	ChatBot Name : CloudMonitor alarm notification				
Add to Group :					
	Cancel Finished				

6. Click Copy to copy the webhook address. Then, click Finished to add the robot.

		• ×
-		َ ک ا
Ŧ	t do	up Settings
8		
L	1. Add robot~	3
٢	2. Set up webhook, dick setting instruction and check how to make robot effective	ad
	webhook : https://oapi.dingtalk.com/robot/send?access_token= Copy	]
		LA
==		
	Finished Setting ins	Send

#### Add a DingTalk robot to a contact

You can add the webhook address of the created DingTalk robot to the alarm contact. Then, you can receive alarm notifications through the DingTalk group where the robot is created.

- 1. Log on to the *CloudMonitor Console*.
- In the left navigation pane, click Alarm Contacts under Alarms. The Alarm Contact Management page is displayed.

Alarm Contact Management							
AI	arm Contacts	Alarm Contact Group					
All	٣	Enter the name, pho	ne number, email or Ali Wangwang of tl	he Search		Re	fresh Create Alarm Contact
	Name	Phone	Email	Ali WangWang	DingTalk Robot	Alarm Group	Actions
	099	13426206585	kun dangskalbaba-inc.com		https://wapi.dingtalk.com/robut/send?access_token=7d4951Se8ebf 21106a86a9cc4bb3d24777130565201L56620a4966f1526fda19	annan, 2014 2015	Edit   Delete
	hoj	13521831479	changja.hcj@albaba-inc.com			hcj	Edit   Delete

 Find a contact and click Edit to add the webhook address of the DingTalk robot in the Set Alarm Contact dialog box. Alternatively, click Create Alarm Contact to create a contact that uses the DingTalk robot.

Set Alarm Contact			$\times$
Name:	224		
	The name must be 2-40 characters, can include English letters, numbers, ., and underscores, and should start with a Chinese or English character.		
Phone:	13426206585	Send verification code.	
Verification code:			
	Fill in the phone verification code.		
Email ID:	kun dangskalbaba-inc.com	Send verification code.	
Verification code:			
	Fill in the E-mail verification code.		
Ali WangWang:			
DingTalk Robot:	https://oapi.dingtalk.com/robot/send?access_token=7d49515e8ebf2:		
	How to get the DingTalk robot address		
		Save	Cancel