Alibaba Cloud
Domain

Real-name authentication for domains

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Generic conventions

Table -1: Style conventions

Style	Description	Example
	This warning information indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	Danger: Resetting will result in the loss of user configuration data.
	This warning information indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	Warning: Restarting will cause business interruption. About 10 minutes are required to restore business.
	This indicates warning information, supplementary instructions, and other content that the user must understand.	Notice: Take the necessary precautions to save exported data containing sensitive information.
	This indicates supplemental instructions, best practices, tips, and other content that is good to know for the user.	Note: You can use Ctrl + A to select all files.
>	Multi-level menu cascade.	**Settings** > **Network** > **Set network type**
Bold	It is used for buttons, menus, page names, and other UI elements.	Click **OK**.
`Courier font`	It is used for commands.	Run the `cd / d C :/ windows` command to enter the Windows system folder.
Italics	It is used for parameters and variables.	`bae log list -- instanceid` *`Instance_ID`*
[] or [a|b]	It indicates that it is a optional value, and only one item can be selected.	`ipconfig` *`[-all|-t]`*

Style	Description	Example
{} or {a|b}	**It indicates that it is a required value, and only one item can be selected.**	`swich` *{stand | slave}*

Contents

1 Information required for real-name authentication

According to the regulations issued by the China Internet Network Information Center (CNNIC), all domain name holders must submit real, accurate, and complete information of registered domain names. Otherwise, the domain name will be canceled. Therefore, you must submit the required information and complete the real-name authentication process after you register a .cn domain name. The authentication process includes the real-name authentication of the domain holder and the verification of the registered domain name.

Individual holders

Individual domain name holders must submit a scanned copy or high-definition photo of their valid passport. Non-mainland China residents who do have a passport can submit a copy of their driver's license.

Mainland China residents must submit a copy of their resident identity card. The holder of the domain name and the owner of the identity document must be the same.

> **Note:**
>
> · You must submit a complete and clear scanned copy of the identity document with no covering or smudges. Make sure that the identify document has its borders included. The size of a scanned copy must be from 55 KB to 1 MB. Supported photo formats include JPG and BMP.
> · For other formats, use a graphics editor such as Microsoft paint or Adobe Photoshop to convert them to the JPG or BMP format. Do not change the file extension directly.
> · For easy and fast authentication, we recommend that you submit a scanned copy of your resident identity card.
> · Military personnel cannot implement real-name authentication on Alibaba Cloud due to the confidentiality of their identity and information.

For more information about the real-name authentication of individual domain name holders, see Real-name authentication examples for individual domain holders.

Organization holders

Organization domain name holders, such as enterprises, foundations, schools, and other non-person entities, that are not based in Mainland China must submit required information for authentication, for example, the certificate of incorporation.

Organization domain name holders, such as enterprises, foundations, schools, and other non-person entities, that are based in Mainland China must submit a copy of one of the following certificates:

- The valid business license.
- The valid organization code certificate.
- The valid unified social credit code certificate.
- Other valid certificates that contains an 18-digit unified social credit code.

> 📋 Note:
>
> - You can submit a copy of the original document or a certificate duplicate.
> - A newly issued business license may cause authentication failures. Submit the authentication information again in seven business days.
> - You must submit a complete and clear scanned copy of the identity document with no covering or smudges. Include the borders of the identity document. The size of a scanned copy must be from 55 KB to 1 MB. Supported photo formats include JPG and BMP.
> - For other formats, use graphics editor such as Microsoft paint and Adobe Photoshop to convert them to the JPG or BMP format. Do not change the file extension directly.

Notes on entering a certificate number:

- If the certificate contains an 18-digit unified social credit number, enter the 18-digit unified social credit number.
- If you have a valid business license that does not contain an 18-digit unified social credit number, enter the registration number of the valid business license.
- If a valid organization code certificate does not have an 18-digit unified social credit number, enter the organization code of the valid organization code certificate.

· For other certificates that contain an 18-digit unified social credit number, enter the 18-digit unified social credit number.

For more information about the real-name authentication of organization domain name holders, see #unique_5.

2 Real-name authentication examples

2.1 Real-name authentication examples for individual domain holders

This topic describes how to enter and submit the required information to complete the real-name authentication process. The following examples apply to individual domain holders.

Individual domain holders can submit a scanned copy of a valid identity document, such as their resident identity card or passport, to complete real-name authentication. This topic describes how to use a resident identity card or passport to enter and submit the required information for real-name authentication.

· **Resident identity card**

· **Passport**

Resident identity card

Individual domain holders who use their resident identity card for real-name authentication must enter and submit all required information, as described in the following example:

> 📋 Note:
>
> · Chinese persons who are based in mainland China cannot use their passport to complete the real-name authentication process. We recommend that Chinese persons use their resident identity card and foreign residents use their passport to complete the real-name authentication process.
> · You can only use your passport for real-name authentication if you are not based in mainland China.

Follow these guidelines when you enter the information:

1. Registrant: the name of the domain holder. Keep it consistent with the name on your resident identity card.

2. Certification number: Enter the resident identity card number.

   · The certification number must be half-width characters (in English input mode).

      - If full-width characters are found in a real-name authentication request submitted before July 5, 2019, the authentication fails.

      - If full-width characters are found in a real-name authentication request submitted on or after July 5, 2019, the application review period will be extended. Alibaba Cloud and the review organization need to communicate and review the application. The time required to review your application will vary depending on the preceding requirements.

      > **Note:**
      >
      > We recommend that you use half-width characters when entering the required information for real-name authentication. If you used full-width characters and want to expedite real-name authentication, we recommend that you create a new registrant profile. In the profile, enter the relevant information by using half-width characters and resubmit the real-name authentication request.

   · Make sure to enter the complete resident identity card number.

3. Upload real name certification: Upload a scanned copy of your resident identity card.

   > **Note:**
   >
   > · Submit a scanned copy or photo of your identity document. The size of a scanned copy or photo must be 55 KB to 1 MB. Supported file formats include JPG and BMP.
   >
   >   For other formats, use a graphics editor such as Microsoft paint or Adobe Photoshop to convert the file to JPG or BMP format. Do not directly change the file extension.
   >
   > · You must submit a complete and clear scanned copy of the identity document with no cover or smudges. Include the borders of the identity document.

Passport

Individual domain holders that use the passport for real-name authentication must enter and submit all required information, as described in the following example:

> **Note:**
> · Chinese natural persons who are based in mainland China cannot use their passport to complete the real-name authentication process. We recommend that Chinese persons use their resident identity card and foreign residents use their passport to complete the real-name authentication process.
> · You can only use your passport for real-name authentication if you are not based in mainland China.

Follow these guidelines when you enter the information:

1. Registrant: the name of the domain holder. Keep it consistent with the name on your passport. Do not enter abbreviations.

   > **Note:**
   > Keep the name of the domain holder consistent with the name on the identity document that you uploaded for authentication. If the identity document is written in English, enter the domain holder name in English in the Registrant field.

2. Certification number: Enter the complete passport number.

   · The certification number must be half-width characters (in English input mode).

     - If full-width characters are found in a real-name authentication request submitted before July 5, 2019, the authentication fails.

     - If full-width characters are found in a real-name authentication request submitted on or after July 5, 2019, the application review period will be extended. Alibaba Cloud and the review organization need to communicate and review the application. The time required to review your application will vary depending on the preceding requirements.

       > **Note:**
       > We recommend that you use half-width characters when entering the required information for real-name authentication. If you used full-width characters and want to expedite real-name authentication, we recommend that you create a new registrant profile. In the profile, enter the relevant information by using half-width characters and resubmit the real-name authentication request.

3. Upload real name certification: Upload a scanned copy of your passport.

> **Note:**
>
> · Submit a scanned copy or photo of your identity document. The size of a scanned copy or photo must be 55 KB to 1 MB. Supported file formats include JPG and BMP.
>
> For other formats, use a graphics editor such as Microsoft paint or Adobe Photoshop to convert the file to JPG or BMP format. Do not directly change the file extension.
>
> · You must submit a complete and clear scanned copy of the identity document with no cover or smudges. Include the borders of the identity document.

2.2 Real-name authentication examples for organization domain holders

This topic describes how to enter and submit the required information to complete the real-name authentication process. The following examples apply to organization domain holders.

Organization domain holders can submit a scanned copy of a valid identity document for real-name authentication. Supported identity documents include business licenses, organization code certificates, or other valid certificates with a valid certificate number or code. This topic describes how to use a business license and organization code certificate to enter and submit the required information for real-name authentication.

Domain holders belonging to different regions must use different certificates to complete the real-name authentication process, as described in the following table:

Region	Certificate type	Description
Mainland China regions	Business license	Organization domain holders that are based in mainland China can use the business license or organization code certificate for real-name authentication.
	Organization code certificate	
Non-mainland China regions	Other valid certificates	Organization domain holders that are not based in mainland China can use other valid certificates for real-name authentication, such as a certificate of incorporation.

Business license

Organization domain holders that use the business license for real-name authentication must enter and submit all required information, as described in the following example:

> **Note:**
> The business license specified in this topic indicates the permit issued by the State Administration for Industry and Commerce of the People's Republic of China. Domain holders that are not based in mainland China use an organization certificate other than a Chinese business license for real-name authentication. These domain holders need to select "others" as the certificate type when configuring an authentication request.

Follow these guidelines when you enter the information:

1. Registrant: the name of the domain holder. Keep it consistent with the name on your business license.

   > **Note:**
   > If the name contains parentheses, use half-width parentheses.

2. Real name certification type: Select business license.

3. Certification number: You must enter the unified social credit code that is contained in the business license. However, if the business license does not contain a unified social credit code, enter the registration number on the business license.

   · The certification number must be half-width characters (in English input mode).

     - If full-width characters are found in a real-name authentication request submitted before July 5, 2019, the authentication fails.

     - If full-width characters are found in a real-name authentication request submitted on or after July 5, 2019, the application review period will be extended. Alibaba Cloud and the review organization need to communicate and review the application. The time required to review your application will vary depending on the preceding requirements.

       > **Note:**
       > We recommend that you use half-width characters when entering the required information for real-name authentication. If you used full-width

characters and want to expedite real-name authentication, we recommend
that you create a new registrant profile. In the profile, enter the relevant
information by using half-width characters and resubmit the real-name
authentication request.

- If the business license contains a duplicate number, such as (1-1), do not enter
  the duplicate number.
- Make sure that you distinguish between number "0" and letter "O", number "1"
  and letter "I", and number "8" and letter "B".
- You must be sure to enter the complete certificate number or code.

4. Upload real name certification: Upload a scanned copy of the business license.

Submit a scanned copy of the business license. Make sure that the copy includes
all required information. If you use the business license, scan all information
contained in the license, including the national emblem and the seal affixed by the
authority that manages the business license.

> 📋 **Note:**
>
> - You can upload a scanned copy of the original business license or a license
>   duplicate.
> - Submit a scanned copy or photo of your business license. The size of a scanned
>   copy or photo must be 55 KB to 1 MB. Supported file formats include JPG and
>   BMP.
>
>   For other formats, use a graphics editor such as Microsoft Paint or Adobe
>   Photoshop to convert the file to JPG or BMP format. Do not directly change the
>   file extension.
> - You must submit a complete and clear scanned copy of the license with no
>   cover or smudges. Include the borders of the license, the national emblem, and
>   the seal affixed by the authority that manages the business license.

5. Issue date.

- It requires a minimum of 10 days for the verification authority to issue a new certificate. We recommend that you implement real-name authentication after you receive your certificate.

- We recommend you check that your certificate is still valid before proceeding.

> (!) Notice:
>
> Real-name authentication may fail if your certificate is due to expire.

Organization code certificate

Organization domain holders that use the organization code certificate for real-name authentication must enter and submit all required information, as described in the following example:

Follow these guidelines when you enter the information:

1. Registrant: the name of the domain holder. Keep it consistent with the name on your organization code certificate.

> 📋 Note:
>
> If the name contains parentheses, use half-width parentheses.

2. Real name certification type: Select Organization Code Certificate.

3. Certification number: Enter the organization code on the organization code certificate.

- The certification number must be half-width characters (in English input mode).

  - If full-width characters are found in a real-name authentication request submitted before July 5, 2019, the authentication fails.

  - If full-width characters are found in a real-name authentication request submitted on or after July 5, 2019, the application review period will be extended. Alibaba Cloud and the review organization need to communicate and review the application. The time required to review your application will vary depending on the preceding requirements.

> 📋 Note:
>
> We recommend that you use half-width characters when entering the required information for real-name authentication. If you used full-width

> characters and want to expedite real-name authentication, we recommend that you create a new registrant profile. In the profile, enter the relevant information by using half-width characters and resubmit the real-name authentication request.

- If the organization code certificate contains a duplicate number, such as (1-1), do not enter the duplicate number.
- Make sure that you distinguish between number "0" and letter "O", number "1" and letter "I", and number "8" and letter "B".
- You must be sure to enter the complete certificate number or code.

4. Upload real name certification: Upload a scanned copy of the organization code certificate.

> **Note:**
>
> - You can upload a scanned copy of the original certificate or a certificate duplicate.
> - Submit a scanned copy or photo of the certificate. The size of a scanned copy or photo must be 55 KB to 1 MB. Supported file formats include JPG and BMP.
>
>   For other formats, use a graphics editor such as Microsoft Paint or Adobe Photoshop to convert the file to JPG or BMP format. Do not directly change the file extension.
> - You must submit a complete and clear scanned copy of the certificate with no cover or smudges. Include the borders of the certificate and the seal affixed by the authority that manages the certificate.

5. Validity of the certificate.

- It requires a minimum of 10 days for the verification authority to issue a new certificate. We recommend that you implement real-name authentication after you receive your certificate.
- We recommend you check that your certificate is still valid before proceeding.

> **Notice:**
>
> Real-name authentication may fail if your certificate is due to expire.

Other valid certificates

Organization domain holders can use other valid certificates with a valid certificate number or code for real-name authentication, such as a certificate of incorporation. Enter and submit all required information, as described in the following example:

> **Note:**
>
> The business license specified in this topic indicates the permit issued by the State Administration for Industry and Commerce of the People's Republic of China. Domain holders that are not based in mainland China use an organization certificate other than a Chinese business license for real-name authentication. These domain holders need to select "others" as the certificate type when configuring an authentication request.

Follow these guidelines when you enter the information:

1. Registrant: the name of the domain holder. Keep it consistent with the name on your certificate. Do not enter abbreviations.
2. Real name certification type: Select others.
3. Certification number: Enter the certificate number or code.

   · The certification number must be half-width characters (in English input mode).

     - If full-width characters are found in a real-name authentication request submitted before July 5, 2019, the authentication fails.
     - If full-width characters are found in a real-name authentication request submitted on or after July 5, 2019, the application review period will be extended. Alibaba Cloud and the review organization need to communicate and review the application. The time required to review your application will vary depending on the preceding requirements.

       > **Note:**
       >
       > We recommend that you use half-width characters when entering the required information for real-name authentication. If you used full-width characters and want to expedite real-name authentication, we recommend that you create a new registrant profile. In the profile, enter the relevant

information by using half-width characters and resubmit the real-name
authentication request.

· Make sure that you distinguish between number "0" and letter "O", number "1"
and letter "I", and number "8" and letter "B".

· You must be sure to enter the complete certificate number or code.

4. Upload real name certification: Upload a scanned copy of the certificate.

Submit a scanned copy of the certificate. Make sure that the copy includes all
required information. If you use the business license, scan all information
contained in the license, including the national emblem and the seal affixed by the
authority that manages the certificate.

3 Real-name authentication for .cn domains

You must complete the real-name authentication process after you have registered a .cn domain. This topic describes the real-name authentication procedure for China Internet Network Information Center (CNNIC) templates and .cn domain names.

. cn domain description

. cn is the country code top-level domain for the People's Republic of China, including names that are directly registered at the second or third level.

. cn indicates the People's Republic of China. The registry is maintained by China Internet Network Information Center (CNNIC) that manages the .cn domain name system and data center.

Real-name authentication for CNNIC templates

If you have created a CNNIC template but real-name authentication is not implemented for the template, perform the following steps to complete real-name authentication for the CNNIC template. You can use this template directly to register another .cn domain name.

1. Log on to the Alibaba Cloud Domain console.

2. In the left-side navigation pane, choose Registrant Profiles and then click CNNIC template. The CNNIC template tab page is displayed.

3. Select the CNNIC template and click No audit in the Verified Status column.

    📋 Note:
    Make sure that the email address of the registrant has been verified before you submit the authentication information.

4. On the Template real name verification page, select a certificate type, enter the certificate number, and upload a copy of the certificate.

5. Make sure that the information is correct and then click Save.

    📋 Note:
    The submitted authentication information will be verified by a third party. The verification process will be complete within 3 to 5 business days.

Real-name authentication

If you have registered a .cn domain but real-time authentication is not implemented for the domain name, perform the following steps to submit the required information for real-name authentication:

> **Note:**
> The Alibaba Cloud International site supports only real-name authentication. ICP filing is not supported.

1. Log on to the Alibaba Cloud Domain console.

2. On the Domain Name List page, select the domain name that requires real-name authentication, and click Manage to go to the Basic Information page.

   > **Note:**
   > Make sure that the email address of the registrant has been verified before you submit the authentication information.

3. Click Real name verification in the left-side navigation pane, select a certificate type, enter the certificate number, and upload a copy of the certificate.

4. Make sure that the information is correct and then click Save.

   > **Note:**
   > The submitted authentication information will be verified by a third party. The verification process will be complete within 3 to 5 business days.

4 Real-name authentication failures and solutions

After you submit all required information for real-name authentication, Alibaba
Cloud immediately submits the information to the China Internet Network
Information Center (CNNIC) for verification. CNNIC will verify the submitted
verification information and the domain name registration information for
authenticity, consistency, and completeness. If the verification fails, you can
troubleshoot any issues according to the solutions described in this topic.

Invalid certificates or identity documents

If the system displays the message Verification failed due to invalid certificate, you
can troubleshoot the fault as follows

1. Check whether the domain name holder has a special occupation.

   Individuals with special occupations, for example, military personnel and monks
   , cannot use the 18-digit resident identity card number for verification. We
   recommend that you use other identification documentation for the verification.

2. Check whether the submitted verification information is consistent with the
   domain registration information.

   For example, if you select Organization Holder and Unified Social Credit Code
   Certificate, but upload a scanned copy of a business license, the submitted
   verification information and the domain registration information are inconsistent.

3. Check whether you have submitted a correct and valid identity document or certificate.

   Individual domain holders must submit a scanned copy of their resident identity card or passport. Photo examples:

   - Resident identity card
   - Passport

   Organization domain holders must submit a copy of the business license, unified social credit code certificate, organization code certificate, or other valid certificates. Photo examples:

   - #unique_5/unique_5_Connect_42_section_wsm_jf3_wgb
   - #unique_5/unique_5_Connect_42_section_bjh_pck_wgb
   - #unique_5/unique_5_Connect_42_section_f4l_xrd_xgb
   - #unique_5/unique_5_Connect_42_section_jlt_gqz_zgb

Inconsistent domain holder names

If the system displays the message Verification failed due to inconsistent names in the verification and registration information, you can troubleshoot the fault as follows

- Check whether the name of the domain holder specified in the submitted verification information is consistent with that in the domain registration information. Pay close attention to Chinese characters with similar forms or pronunciations. Do not use abbreviated or shortened names.
- The certificate type that you select must be consistent with the one that you upload. If you select the business license, you must submit a scanned copy of your business license.
- The certificate number that is specified in the verification information must be consistent with that of the actual certificate. If you select the resident identity card, business license, or unified social credit code certificate, make sure that the certificate number you specify in the verification information is consistent with that of the actual certificate.

  > 📋 **Note:**
  >
  > - Use half-width characters when you enter the certificate number.

- If the business license contains a duplicate number, for example, (1-1), do not enter the duplicate number.
- Pay close attention to numbers and words with similar forms, such as the number 0 and the letter O, the number 1 and the letter I.
- Pay close attention to the number of digits of the certificate code. Enter the complete certificate number.

Lack of identity documents of the domain holder

If the system displays the message Verification failed due to the lack of identity documents of the domain holder, you can troubleshoot the fault as follows

· If the domain name holder is a natural person, submit a scanned copy of the resident identity card or passport of the holder. For more information, seeReal-name authentication examples for individual domain holders.

· If the domain name holder is an organization, submit a scanned copy of the business license, unified social credit code certificate, organization code certificate, or other valid certificates. For more information, see #unique_5.

Incomplete information about the domain holder

If the system displays the message Verification failed due to incomplete information about the domain holder, you can troubleshoot the fault as follows

Submit a copy of the identity document or certificate. Include the borders of the document or certificate. If you use the business license, scan all information contained in the license, including any national emblem or seal affixed by the authority that manages the business license.

Invalid holder information

If the system displays the message Verification failed due to invalid holder information, you can troubleshoot the fault as follows

Submit a copy of a valid identity document or certificate.

· Mainland China holders

- We recommend that organization domain holders submit a scanned copy of a certificate that contains a valid 18-digit unified social credit code, such as the

business license, unified social credit code certificate, and organization code
certificate.

- Natural persons can submit a copy of their resident identity card or residency
certificate.

· Non-mainland China holders

- Organization domain holders can submit a copy of other valid certificates.

- Natural persons can submit a copy of their passport or other valid identity
documents.

Failed attempts to upload the verification information to CNNIC

If the system displays the message Failed attempts to upload the verification
information to CNNIC, you can troubleshoot the fault as follows:

Check whether the format and size of the photo and the number of the certificate are
correct.

· Submit a scanned copy or photo of the certificate. The size of a scanned copy or
photo must be from 55 KB to 1 MB. Supported photo formats include JPG and BMP.

For other formats, use a graphics editor such as Microsoft Paint or Adobe
Photoshop to convert them to the JPG or BMP format. Do not change the file
extension directly.

· You must submit a complete and clear scanned copy of the identity document with
no cover or smudges. Include the borders of the identity document.

· Use half-width characters when you enter the certificate number.

Inconsistency between the submitted resident identity card and the one provided by the Ministry of Public Security

If the system displays the message Verification failed due to inconsistency between
the submitted resident identity card and the one provided by the Ministry of Public
Security, you can troubleshoot the fault as follows

Check whether you have entered the correct holder name and the 18-digit resident
identity card number.

Note:

Individuals with special occupations, for example, military personnel and
monks, cannot use the 18-digit resident identity card number for verification. We
recommend that you use another identity document for the verification.

International users

If the system displays the message Verification failed because the submitted
information identifies the domain holder as an international user, you can
troubleshoot the fault as follows

International domain holders must keep the name of the domain holder consistent
with that in the submitted verification information. If the verification information is
written in English, enter the English name in the Holder Name (Chinese) field.

Note:

CNNIC has not authorized the Alibaba Cloud China site to provide .cn, .中国, and .
公司 domain name registration services to users other than mainland China, Hong
Kong, and Macao organizations and individual users, and Taiwan individual users.
Only mainland China, Hong Kong, and Macao organizations and individual users,
and Taiwan individual users can complete the real-name authentication process
for .cn, .中国, and .公司 domain names on the Alibaba Cloud China site. If you need
to use a .cn domain name, register a .cn domain name and complete the real-name
authentication process on the Alibaba Cloud International site. The process will be
verified and regulated by CNNIC.

Newly issued certificates or identity documents

If the system displays the message Verification failed due to newly issued certificates
or identity documents, you can troubleshoot the fault as follows

The newly issued certificate or identity document has not been entered in the system
of the verification authority. It takes at least 10 natural days to synchronize data.
Submit the verification information 10 natural days after the certificate is issued.

Incorrect contact information

If the system displays the message Verification failed due to incorrect contact
information. Command syntax errors occurred, or Verification failed due to incorrect
contact information. XML schema validation failed, you can troubleshoot the fault as
follows

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authentication failures and solutions

Check whether you have entered the correct country code in the domain registration information. For example, the country code for the People's Republic of China is 86. Do not enter the area code in the country code field. We recommend that you use the default code selected by the system.

Sensitive words in domain names

If the system displays the message Verification failed due to content that may damage the honor and interests of the state, or Verification failed due to violation of China Internet Domain Name Regulations article 27: Those that insult or libel others and infringe other people's legal rights and interests or Other content prohibited by laws, rules and administrative regulations, you can troubleshoot the fault as follows

We recommend that you use another domain name, or transfer your domain name to the Alibaba Cloud International site or other domain name service providers.

> **Note:**
> Currently, the Alibaba Cloud International site only requires real-name authentication for .cn domain names.

International individual or organization holders

If the system displays the message Verification failed due to international individual or organization holders , you can troubleshoot the fault as follows

Check whether the region of the domain name holder is correct. Select the region specified in the submitted certificate or identity document. For example, if you are an individual domain holder and have submitted a scanned copy of a Mainland Travel Permit for Hong Kong and Macao Residents, select Hong Kong or Macao as specified by the permit.