

Alibaba Cloud

ICP

FAQ

Issue: 20190619

Legal disclaimer

Alibaba Cloud reminds you to carefully read and fully understand the terms and conditions of this legal disclaimer before you read or use this document. If you have read or used this document, it shall be deemed as your total acceptance of this legal disclaimer.

1. You shall download and obtain this document from the Alibaba Cloud website or other Alibaba Cloud-authorized channels, and use this document for your own legal business activities only. The content of this document is considered confidential information of Alibaba Cloud. You shall strictly abide by the confidentiality obligations. No part of this document shall be disclosed or provided to any third party for use without the prior written consent of Alibaba Cloud.
2. No part of this document shall be excerpted, translated, reproduced, transmitted, or disseminated by any organization, company, or individual in any form or by any means without the prior written consent of Alibaba Cloud.
3. The content of this document may be changed due to product version upgrades, adjustments, or other reasons. Alibaba Cloud reserves the right to modify the content of this document without notice and the updated versions of this document will be occasionally released through Alibaba Cloud-authorized channels. You shall pay attention to the version changes of this document as they occur and download and obtain the most up-to-date version of this document from Alibaba Cloud-authorized channels.
4. This document serves only as a reference guide for your use of Alibaba Cloud products and services. Alibaba Cloud provides the document in the context that Alibaba Cloud products and services are provided on an "as is", "with all faults" and "as available" basis. Alibaba Cloud makes every effort to provide relevant operational guidance based on existing technologies. However, Alibaba Cloud hereby makes a clear statement that it in no way guarantees the accuracy, integrity, applicability, and reliability of the content of this document, either explicitly or implicitly. Alibaba Cloud shall not bear any liability for any errors or financial losses incurred by any organizations, companies, or individuals arising from their download, use, or trust in this document. Alibaba Cloud shall not, under any circumstances, bear responsibility for any indirect, consequential, exemplary, incidental, special, or punitive damages, including lost profits arising from the use

or trust in this document, even if Alibaba Cloud has been notified of the possibility of such a loss.

5. By law, all the content of the Alibaba Cloud website, including but not limited to works, products, images, archives, information, materials, website architecture, website graphic layout, and webpage design, are intellectual property of Alibaba Cloud and/or its affiliates. This intellectual property includes, but is not limited to, trademark rights, patent rights, copyrights, and trade secrets. No part of the Alibaba Cloud website, product programs, or content shall be used, modified, reproduced, publicly transmitted, changed, disseminated, distributed, or published without the prior written consent of Alibaba Cloud and/or its affiliates. The names owned by Alibaba Cloud shall not be used, published, or reproduced for marketing, advertising, promotion, or other purposes without the prior written consent of Alibaba Cloud. The names owned by Alibaba Cloud include, but are not limited to, "Alibaba Cloud", "Aliyun", "HiChina", and other brands of Alibaba Cloud and/or its affiliates, which appear separately or in combination, as well as the auxiliary signs and patterns of the preceding brands, or anything similar to the company names, trade names, trademarks, product or service names, domain names, patterns, logos, marks, signs, or special descriptions that third parties identify as Alibaba Cloud and/or its affiliates).
6. Please contact Alibaba Cloud directly if you discover any errors in this document.

Generic conventions

Table -1: Style conventions

Style	Description	Example
	This warning information indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	 Danger: Resetting will result in the loss of user configuration data.
	This warning information indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	 Warning: Restarting will cause business interruption. About 10 minutes are required to restore business.
	This indicates warning information, supplementary instructions, and other content that the user must understand.	 Notice: Take the necessary precautions to save exported data containing sensitive information.
	This indicates supplemental instructions, best practices, tips, and other content that is good to know for the user.	 Note: You can use Ctrl + A to select all files.
>	Multi-level menu cascade.	Settings > Network > Set network type
Bold	It is used for buttons, menus, page names, and other UI elements.	Click OK.
Courier font	It is used for commands.	Run the <code>cd / d C :/ windows</code> command to enter the Windows system folder.
<i>Italics</i>	It is used for parameters and variables.	<code>bae log list --instanceid Instance_ID</code>
[] or [a b]	It indicates that it is an optional value, and only one item can be selected.	<code>ipconfig [-all -t]</code>

Style	Description	Example
<code>{}</code> or <code>{a b}</code>	It indicates that it is a required value, and only one item can be selected.	<code>swich {stand slave}</code>

Contents

Legal disclaimer.....	I
Generic conventions.....	I
1 FAQ about ICP filing preparations.....	1
1.1 ICP Filing.....	1
1.2 For enterprises registered outside mainland China.....	2
1.3 ICP Filing number FAQs.....	4
1.4 ICP Filing service code FAQs.....	5

1 FAQ about ICP filing preparations

1.1 ICP Filing

- *Is an ICP Filing required for domain names?*
- *Is an ICP Filing required if I purchase ECS instances without using domain names?*
- *Is an ICP Filing required for second-level domain names?*
- *Is an Alibaba Cloud ICP Filing required if I do not purchase any ECS instances?*
- *Under what conditions is the initial ICP Filing required?*
- *Under what conditions is an ICP Filing required?*
- *Under what conditions do I need to add a website ICP Filing?*
- *Under what conditions does the ICP Filing need to be changed?*

Is an ICP Filing required for domain names?

An ICP Filing is required if your domain name points to a node server in Mainland China and you need to activate web services.

Is an ICP Filing required if I purchase ECS instances without using domain names?

An ICP Filing is not required if you do not point to your ECS instances through domain name resolution.

Is an ICP Filing required for second-level domain names?

- If the top-level domain name has been filed with Alibaba Cloud, the second-level domain name does not require an ICP Filing.
- You need to apply for an ICP Filing in Alibaba Cloud if the top-level domain name corresponding to the second-level domain name has an ICP number but the original ICP Filing is not provided by Alibaba Cloud.
- You need to apply for an ICP Filing if the top-level domain name corresponding to the second-level domain name does not have an ICP number. The second-level domain name can be used normally only after successfully obtaining an ICP Filing.

Is an Alibaba Cloud ICP Filing required if I do not purchase any ECS instances?

An Alibaba Cloud ICP Filing is not required if you do not purchase any ECS instances.

Under what conditions is the initial ICP Filing required?

You need to apply for the initial ICP Filing in the Alibaba Cloud ICP Filing system before service activation if the subject and domain name have not completed ICP Filing before.

Under what conditions is an ICP Filing required?

You need to apply for an ICP Filing if you want to transfer the ICP Filing of the subject and domain name from the original service provider to Alibaba Cloud or add Alibaba Cloud as a new ICP Filing provider of your website.

Under what conditions do I need to add a website ICP Filing?

- You need to apply for a website ICP Filing if your filing subject has been filed with another service provider and you want to apply for an ICP Filing for a new website domain name in Alibaba Cloud when purchasing ECS instances.
- You need to apply for a website ICP Filing if your filing subject has been filed with Alibaba Cloud and your new website is hosted on an ECS instance.

Under what conditions does the ICP Filing need to be changed?

You need to change your ICP Filing on the Alibaba Cloud ICP Filing platform if your website has an ICP Filing number in Alibaba Cloud and you want to modify the information about the filing subject or website.

1.2 For enterprises registered outside mainland China

If your enterprise is not registered with the mainland China government, and you use an ECS instance in mainland China to host your website, you must apply for an ICP Filing. The following are common issues on ICP Filing.

Can I apply for an ICP Filing and ICP Commercial License if I have a physical office in mainland China?

If you have a physical office (“ban shi chu” in Chinese) in China, you can apply for ICP Filing in some provinces or municipalities, but you cannot apply for an ICP Commercial License. Documents issued outside mainland China are not accepted for ICP Filing. If you have a registered branch company in mainland China, you can use its registration documents for ICP Filing. If you do not have a registered company, you must apply for a *Registration Certificate of Foreign Enterprises Permanent Office in China*

from the relevant authority and use this as a business license to submit an ICP Filing application.



What if I do not have an ICP Filing?

You cannot open your website for visit if you have no ICP Filing.

If you cannot finished ICP Filing for some reasons (such as, you cannot provide the required documents or domain name), we recommend you use ECS instances in Hongkong.

I plan to use the Server Load Balancer. How do I apply for an ICP Filing?

If you plan to use the Server Load Balancer together with ECS in mainland China, you can complete the ICP Filing using one of the ECS instances. Once your ICP Filing has been approved, change your DNS record to point to the IP of your Server Load Balancer instance.

If you are an ICP Commercial License holder, you must update your ICP Commercial License information when changing the IP address to your Server Load Balancer instance.

Do I have to apply for an ICP Filing to use Alibaba Cloud CDN?

If you only plan to use Alibaba Cloud international CDN (mainland China is not covered), you are not required to apply for an ICP Filing.

If you plan to use CDN in mainland China, you must apply for an ICP Filing. In this case, you need a temporary ECS instance (with at least three-month subscription) in

mainland China to complete the ICP Filing process, whether your website is hosted in mainland China or not.

Do I need an ICP Filing if my website is hosted outside mainland China?

You do not need an ICP Filing if your website is hosted outside mainland China.

However, you must complete the ICP Filing process if you plan to use Alibaba Cloud CDN to accelerate content for users in mainland China.

My website is hosted in mainland China but is accessible only through IP addresses. Do I need an ICP Filing?

Yes. If your website can be accessed only by IP address, you cannot apply for an ICP Filing through the Alibaba Cloud ICP Filing system. Alibaba Cloud ICP Filing system only support domain name filing. In this case, you must submit a website ICP Filing application to the province where your commercial entity locates.

Which province should I apply for an ICP Filing in?

You must apply for an ICP Filing in the same province where your Chinese business license was issued. For example, if your business is registered in Liaoning province, you must apply for an ICP Filing in Liaoning province.

1.3 ICP Filing number FAQs

- [*Why was my ICP number revoked?*](#)
- [*Can I restore my ICP number after it has been revoked by the administration office?*](#)
- [*What is the validity period of an ICP number?*](#)

Why was my ICP number revoked?

Your ICP number may be revoked in the following situations:

- The filing subject submits a cancellation application to the administration office or service provider.
- Your domain name has expired, and the new registrant has submitted a cancellation application to the administration bureau.
- Your website information is not authentic or accurate, or the ICP Filing information is missing. For example, the filing provider cancels the filing. In this case, the administration bureau will revoke your ICP number.

- If your website contains illegal information, the administration bureau will revoke your website and subject ICP numbers. In serious cases, the subject information will be blacklisted, and your credential number and website name will be permanently denied for ICP Filing.

Can I restore my ICP number after it has been revoked by the administration office?

An ICP number cannot be restored once it has been revoked, and the corresponding website cannot be accessed. We recommend that you apply for an ICP Filing for your domain name as soon as possible. Your website will be accessible after the administration bureau completes its review.

What is the validity period of an ICP number?

At present, the administration bureau does not set a validity period for ICP numbers. If your filing information is authentic and accurate, apply for an ICP Filing change promptly to modify the filing information, or apply for an ICP Filing to change to another service provider. Your ICP number is permanently valid if your website content does not involve any illegal content.

1.4 ICP Filing service code FAQs

ICP Filing service code is the verification code that is associated with the Alibaba Cloud services and that is used to fill in the registration information in the Alibaba Cloud ICP Filing system. This document provides the answers to the FAQ about ICP Filing service code.

See [Application for ICP Filing service code](#) for information on how to apply for service identification numbers for ICP registration and the restrictions.

I did not purchase any Alibaba Cloud server. How do I obtain the ICP Filing service code?

You need to first purchase the Alibaba Cloud server that supports ICP registration to apply for the service identification number.

Why does it show that the ECS instance does not own any IP address that supports ICP registration?

Currently, the Alibaba Cloud ECS that supports ICP registration is an instance that is deployed within Mainland China, that has a yearly or monthly subscription, and has a public network bandwidth assigned. If you do not own a public IP address, purchase

the bandwidth first. See Section "Public network bandwidth" in [Configuration upgrade and downgrade](#) for details.

Why do I not see the "apply" button on the application page for service identification numbers for ICP registration?

If the Apply button does not appear in the action bar for your product instance, the reasons may be as follows:

- The account you are using is not the one that you used when you purchased the server. Use the account that you used to purchase the server.
- You chose Pay-As-You-Go as the billing method for your ESC instance. Pay-As-You-Go instances do not support registration. Change your billing method [From Pay-As-You-Go to Subscription](#), and purchase a subscription of more than three months.
- You chose Subscription as the billing method for your ESC instance and the remaining time before it expires meets the requirements for registration. In this case, check if the instance has a public network bandwidth assigned. If not, see Section "Public IP address assignment" in [Configuration upgrade and downgrade](#).
- You chose Subscription as the billing method for your ESC instance, but the remaining time before it expires does not meet the requirements for registration. In this case, renew the subscription.
- Your ECS instance has expired. An expired instance cannot apply for the ICP Filing service code.
- The maximum of the service identification numbers for ICP registration that your instance can apply for has been reached.
- You did not purchase Alibaba Cloud servers that are deployed within Mainland China. Domain names require registration only when they are pointed to the IP addresses of the instances that are deployed within Mainland, China and that enable the Internet access.



Note:

ICP registration is not required for websites hosted in instances that are deployed within Hong Kong, China.