Alibaba Cloud Domains

Real-name authentication for domains

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## Document conventions

<table>
<thead>
<tr>
<th>Style</th>
<th>Description</th>
<th>Example</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Danger" /></td>
<td>A danger notice indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.</td>
<td><img src="image" alt="Danger" /> Danger: Resetting will result in the loss of user configuration data.</td>
</tr>
<tr>
<td><img src="image" alt="Warning" /></td>
<td>A warning notice indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.</td>
<td><img src="image" alt="Warning" /> Warning: Restarting will cause business interruption. About 10 minutes are required to restart an instance.</td>
</tr>
<tr>
<td><img src="image" alt="Notice" /></td>
<td>A caution notice indicates warning information, supplementary instructions, and other content that the user must understand.</td>
<td><img src="image" alt="Notice" /> Notice: If the weight is set to 0, the server no longer receives new requests.</td>
</tr>
<tr>
<td><img src="image" alt="Note" /></td>
<td>A note indicates supplemental instructions, best practices, tips, and other content.</td>
<td><img src="image" alt="Note" /> Note: You can use Ctrl + A to select all files.</td>
</tr>
<tr>
<td>&gt;</td>
<td>Closing angle brackets are used to indicate a multi-level menu cascade.</td>
<td>Click Settings &gt; Network &gt; Set network type.</td>
</tr>
<tr>
<td><strong>Bold</strong></td>
<td>Bold formatting is used for buttons, menus, page names, and other UI elements.</td>
<td>Click OK.</td>
</tr>
<tr>
<td><strong>Courier font</strong></td>
<td>Courier font is used for commands.</td>
<td>Run the <code>cd /d C:/window</code> command to enter the Windows system folder.</td>
</tr>
<tr>
<td><em>Italic</em></td>
<td>Italic formatting is used for parameters and variables.</td>
<td><code>bae log list --instanceid Instance_ID</code></td>
</tr>
<tr>
<td>[] or [a</td>
<td>b]</td>
<td>This format is used for an optional value, where only one item can be selected.</td>
</tr>
<tr>
<td>Style</td>
<td>Description</td>
<td>Example</td>
</tr>
<tr>
<td>--------------</td>
<td>-----------------------------------------------------------------------------</td>
<td>---------------</td>
</tr>
<tr>
<td>{} or {a</td>
<td>b}</td>
<td>This format is used for a required value, where only one item can be selected.</td>
</tr>
</tbody>
</table>
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1 Real-name authentication examples

1.1 Real-name authentication examples for individual domain registrants

This topic describes how to enter and submit the required information to complete the real-name authentication process. The following examples apply to individual domain registrants.

Individual domain registrants can use a valid identity document, such as the resident identity card or passport, for real-name authentication. This topic describes how to use a resident identity card or passport to enter and submit the required information for real-name authentication.

- Resident identity card
- Passport

Resident identity card

Individual domain registrants who use the resident identity card for real-name authentication must enter and submit all the required information, as described in the following example:

Note:

- When applying for a domain name, natural persons who are based in Mainland China and have Chinese nationality cannot use the passport to complete the real-name authentication process. We recommend that these persons use the resident identity card for Mainland Chinese residents and that users without Chinese nationality use the passport to complete this process.
- If domain name registrants are not based in Mainland China, we recommend that these registrants use their passports for real-name authentication.
Follow these guidelines when you enter the information:

1. Registrant: Keep the name of the domain name registrant consistent with the name on your resident identity card.
2. Certification number: Enter the same resident identity card number as that on your resident identity card.
3. Real-name authentication information: Upload a scanned copy or digital photo of your resident identity card.

Note:

- Submit a scanned copy or photo of your identity document. The size of a scanned copy or photo must be 55 KB to 1 MB. Supported file formats include JPG and BMP.

  For other formats, use a graphics editor such as Microsoft Paint or Adobe Photoshop to convert the file to the JPG or BMP format. Do not directly change the file extension.

- You must submit a complete and clear scanned copy or digital photo of your identity document with no covering or smudges. The borders of your identity document must also be included.
Individual domain registrants who use the passport for real-name authentication must enter and submit all the required information, as described in the following example:

Note:

- When applying for a domain name, natural persons who are based in Mainland China and have Chinese nationality cannot use the passport to complete the real-name authentication process. We recommend that these persons use the resident identity card for Mainland Chinese residents and that users without Chinese nationality use the passport to complete this process.
- If domain name registrants are not based in Mainland China, we recommend that these registrants use their passports for real-name authentication.

Follow these guidelines when you enter the information:

1. Registrant: Keep the name of the domain name registrant consistent with the name on your passport. Do not enter abbreviated or shortened names.
2. Certification number: Enter the same passport number as that on your passport. Do not miss or add a digit.

3. Real-name authentication information: Upload a scanned copy or digital photo of your passport.

Note:

- Submit a scanned copy or photo of your identity document. The size of a scanned copy or photo must be 55 KB to 1 MB. Supported file formats include JPG and BMP.

  For other formats, use a graphics editor such as Microsoft Paint or Adobe Photoshop to convert the file to the JPG or BMP format. Do not directly change the file extension.

- You must submit a complete and clear scanned copy or digital photo of your identity document with no covering or smudges. The borders of your identity document must also be included.

1.2 Real-name authentication examples for organization domain registrants

This topic describes how to enter and submit the required information to complete the real-name authentication process. The following examples apply to organization domain registrants.

Organization domain registrants can use a business license, organization code certificate, certificate of organization issued by an agency outside Mainland China, or other certificates that contain a valid 18-digit unified social credit code. This topic describes how to use a business license and an organization code certificate to enter and submit the required information for real-name authentication.

Organization domain registrants based in different regions must use different certificates to complete the real-name authentication process, as described in the following table:
## Real-name authentication for domains / 1 Real-name authentication examples

<table>
<thead>
<tr>
<th>Region</th>
<th>Certificate type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Regions in Mainland China</td>
<td>Business licenses</td>
<td>Organization domain registrants that are based in Mainland China can use a business license or an organization code certificate for real-name authentication.</td>
</tr>
<tr>
<td></td>
<td>Organization code certificates</td>
<td></td>
</tr>
<tr>
<td>Regions outside Mainland China</td>
<td>Certificates of organization issued by agencies outside Mainland China</td>
<td>Organization domain registrants that are not based in Mainland China can use a certificate of organization issued by an agency outside Mainland China, such as the Hong Kong certificate of incorporation.</td>
</tr>
</tbody>
</table>

### Business licenses

Organization domain registrants that use a business license for real-name authentication must enter and submit all required information, as described in the following example:

**Note:**

The business license specified in this topic indicates the permit issued by the State Administration for Industry and Commerce of the People's Republic of China, currently known as the State Administration for Market Regulation. Organization domain registrants that are not based in Mainland China use a certificate of organization other than a Mainland Chinese business license for real-name authentication. These registrants can select "others" as the certificate type when configuring an authentication request.
Organization code certificates

Organization domain registrants that use an organization code certificate for real-name authentication must enter and submit all required information, as described in the following example:
Certificates of organization issued by agencies outside Mainland China

During real-name authentication, organization domain registrants that use a certificate of organization issued by an agency outside Mainland China must enter and submit all required information. See the following example:
2 Real-name authentication for .cn domain names

You must complete the real-name authentication process after you have registered a .cn domain name. This topic describes the real-name authentication procedures for China Internet Network Information Center (CNNIC) templates and .cn domain names.

.cn domain name description

.cn is the country code top-level domain (ccTLD) for the People's Republic of China. .cn domain names use .cn as the suffix, including domain names that are directly registered at the second or third level.

cn indicates the People's Republic of China. CNNIC is the domain name registry that manages the .cn domain name system and the central database.

Real-name authentication for CNNIC templates

If you have created a CNNIC template but have not implemented real-name authentication for the template, perform the following steps to complete real-name authentication for this CNNIC template. You can directly use this template to register other .cn domain names.

1. Log on to the Alibaba Cloud Domain console.
2. In the left-side navigation pane, choose Registrant Profiles. Then click CNNIC template. The CNNIC template tab page appears.
3. Find the CNNIC template that needs real-name authentication, and click No audit in the Verified Status column.

Note:
Make sure that the registrant email has been verified before you submit the authentication information.
4. On the Template real name verification page, select a certification type, enter your certification number, and upload a scanned copy or digital photo of your certificate.

For more information about upload requirements for individual domain registrants, see Real-name authentication examples for individual domain registrants.

For more information about upload requirements for organization domain registrants, see Real-name authentication examples for organization domain registrants.

5. Make sure that the information is correct, and then click Save. Wait for verification by a verification agency.

Note:

- The submitted authentication information will be verified by a third-party verification agency. The verification process will be completed within three to five workdays. Wait for the verification result.
- If your real-name authentication information fails to pass the verification, see #unique_9 for troubleshooting.

Real-name authentication

If you have registered a .cn domain name but have not implemented real-time authentication for this domain name, perform the following steps to submit the required information for real-name authentication:

Note:

The Alibaba Cloud International website supports real-name authentication, but does not support ICP filing.

1. Log on to the Alibaba Cloud Domain console.

2. In the left-side navigation pane, choose Domain Names. On the Domain Name List page, select the domain name that needs real-name authentication. Then click Manage to go to the Basic Information page.

Note:

Make sure that the registrant email has been verified before you submit the authentication information.
3. In the left-side navigation pane, choose Real name verification. Select a certification type, enter your certification number, and upload a scanned copy or digital photo of your certificate.

For more information about upload requirements for individual domain registrants, see Real-name authentication examples for individual domain registrants.

For more information about upload requirements for organization domain registrants, see Real-name authentication examples for organization domain registrants.

4. Make sure that the information is correct, and then click Save. Wait for verification by a verification agency.

Note:

- The submitted authentication information will be verified by a third-party verification agency. The verification process will be completed within three to five workdays. Wait for the verification result.
- If your real-name authentication information fails to pass the verification, see #unique_9 for troubleshooting.