

# Alibaba Cloud Elasticsearch

Pricing

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# Legal disclaimer

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## Document conventions

Style	Description	Example
	A danger notice indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	 <b>Danger:</b> Resetting will result in the loss of user configuration data.
	A warning notice indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	 <b>Warning:</b> Restarting will cause business interruption. About 10 minutes are required to restart an instance.
	A caution notice indicates warning information, supplementary instructions, and other content that the user must understand.	 <b>Notice:</b> If the weight is set to 0, the server no longer receives new requests.
	A note indicates supplemental instructions, best practices, tips, and other content.	 <b>Note:</b> You can use Ctrl + A to select all files.
>	Closing angle brackets are used to indicate a multi-level menu cascade.	Click <b>Settings &gt; Network &gt; Set network type.</b>
<b>Bold</b>	Bold formatting is used for buttons, menus, page names, and other UI elements.	Click <b>OK.</b>
Courier font	Courier font is used for commands.	Run the <code>cd /d C:/window</code> command to enter the Windows system folder.
Italic	Italic formatting is used for parameters and variables.	<code>bae log list --instanceid Instance_ID</code>
[ ] or [a b]	This format is used for an optional value, where only one item can be selected.	<code>ipconfig [-all -t]</code>

Style	Description	Example
{ } or {a b}	This format is used for a required value, where only one item can be selected.	switch {active stand}



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# 1 Overdue payments

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The system may send you notifications that you have overdue payments. When this occurs, please clear all overdue payments to avoid instances being released. Please note that your instances may be released at a system-selected time after the payment due date.

## Pay-As-You-Go

1. A notification will be sent to you after 8 days, 12 days, and 14 days of overdue payments .
2. Your service will be stopped after 15 days of overdue payments.
3. Your Elasticsearch instance will be released 1 days after your service is stopped. The data on the released instance will be permanently deleted and cannot be restored.
4. A notification will be sent to you 9 days before your Elasticsearch instance is released.

## Subscription

1. A notification will be sent to you 7 days, 3 days, and 1 day before your subscription expires.
2. Your service will be stopped 15 days after your subscription has expired.
3. Your Elasticsearch instance will be released 1 days after your service is stopped. The data on the released instance will be permanently deleted and cannot be restored.
4. A notification will be sent to you 7 days, 3 days, and 1 day before your Elasticsearch instance is released.

## 2 Switch the billing method from pay-as-you-go to subscription

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This topic describes how to switch the billing method of an Alibaba Cloud Elasticsearch cluster from pay-as-you-go to subscription. After you create a pay-as-you-go cluster, you can switch its billing method to subscription to pay only for the reserved resources.

### Prerequisites

The Elasticsearch cluster for which you want to switch the billing method must meet the following requirements:

- The cluster belongs to your Alibaba Cloud account.
- There is no unpaid switch order for the cluster.

If there is an unpaid switch order, you must cancel the unpaid order and then place another order to switch the billing method.

- The cluster is properly running.

### Procedure

1. Log on to the [Alibaba Cloud Elasticsearch console](#).
2. In the top navigation bar, select the region where your Alibaba Cloud Elasticsearch cluster resides.
3. In the left-side navigation pane, click **Elasticsearch Clusters**. On the page that appears, find the target cluster and perform one of the following operations:
  - Click **More** and select **Switch to Subscription** in the **Actions** column.
  - Click its ID in the **Cluster ID/Name** column. On the **Basic Information** page, click **Switch to Subscription**.
4. On the **Confirm Order** page, select the purchase cycle.

Elasticsearch allows you to purchase a cluster on a monthly basis. You must select at least one month for the purchase cycle.
5. Select the **Elasticsearch (Subscription) Agreement of Service** check box and click **Activate**.
6. Complete the payment as prompted.

The billing method is switched from pay-as-you-go to subscription.

## 3 Elasticsearch cluster renewal

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### 3.1 Manually renew an Elasticsearch cluster

This topic describes how to manually renew a subscription Alibaba Cloud Elasticsearch cluster to extend the validity period of the cluster before it is automatically released.

#### Procedure

1. Log on to the [Alibaba Cloud Elasticsearch console](#).
2. In the top navigation bar, select the region where your Alibaba Cloud Elasticsearch cluster resides.
3. In the left-side navigation pane, click **Elasticsearch Clusters**. On the page that appears, find the target cluster and perform one of the following operations:
  - Click **More** and select **Renew** in the **Actions** column.
  - Click its ID in the **Cluster ID/Name** column. On the **Basic Information** page, click **Renew**.

4. On the **Renew** page, specify **Renewal Duration**.

Elasticsearch allows you to renew a cluster on a monthly basis.

5. Select the **Elasticsearch (Subscription) Agreement of Service** check box and click **Pay**.
6. Complete the payment as prompted.

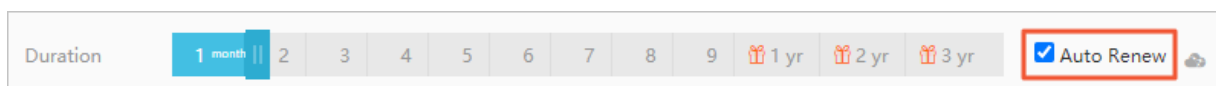
The cluster is renewed after you complete the payment for the order.

### 3.2 Enable auto renewal

This topic describes how to enable auto renewal for Alibaba Cloud Elasticsearch clusters. The auto renewal feature helps you save time on renewing clusters and helps avoid interruptions to services if you fail to renew the clusters on time. This feature is available only for subscription clusters.

#### Enable auto renewal on the buy page

Enable auto renewal on the buy page, as shown in the following figure. For more information about how to create an Elasticsearch cluster, see [#unique\\_8](#).



## Enable auto renewal on the Renew page

1. Log on to the [Alibaba Cloud Elasticsearch console](#).
2. In the top navigation bar, choose **Billing > Renew**.
3. Specify Validity Period, Instances, and Region to search for the target Elasticsearch clusters.
4. On the **Manual** tab, enable auto renewal for one or more Elasticsearch clusters.
  - Enable auto renewal for an Elasticsearch cluster: Find the target cluster and click **Enable Auto Renewal** in the **Actions** column.
  - Enable auto renewal for more Elasticsearch clusters: Select the target clusters and click **Enable Auto Renew** below the cluster list.
5. In the Enable Auto Renewal dialog box, specify Unified Auto Renewal Cycle and click **Auto Renew**.

If the managed clusters appear in the list on the **Auto** tab, auto renewal has been enabled.

## 3.3 Disable auto renewal

This topic describes how to disable auto renewal for Alibaba Cloud Elasticsearch clusters. If you do not want to automatically renew your subscription at the end of the billing cycle, we recommend that you disable auto renewal. If auto renewal is enabled, the system automatically charges your account nine days before your Elasticsearch cluster expires. You can disable auto renewal at any time before your account is charged.

### Procedure

1. Log on to the [Alibaba Cloud Elasticsearch console](#).
2. In the top navigation bar, choose **Billing > Renew**.
3. Specify Validity Period, Instances, and Region to search for the target Elasticsearch clusters.
4. Click the **Auto** tab.

## 5. Disable auto renewal.

Method	Operation	Description
Enable manual renewal	<ul style="list-style-type: none"> <li>Enable manual renewal for an Elasticsearch cluster: Find the target cluster and click <b>Enable Manual Renewal</b> in the <b>Actions</b> column.</li> <li>Enable manual renewal for more Elasticsearch clusters: Select the target clusters and click <b>Enable Manual Renewal</b> below the cluster list.</li> </ul>	After you enable manual renewal for Elasticsearch clusters, you must manually renew the clusters before they expire. For more information, see <a href="#">Manually renew an Elasticsearch cluster</a> .
Set as nonrenewal	<ul style="list-style-type: none"> <li>Set nonrenewal for an Elasticsearch cluster: Find the target cluster and click <b>Nonrenewal</b> in the <b>Actions</b> column.</li> <li>Set nonrenewal for more Elasticsearch clusters: Select the target clusters and click <b>Set as Nonrenewal</b> below the cluster list.</li> </ul>	After you set nonrenewal for Elasticsearch clusters, you can still manually renew the clusters before they expire. However, you are reminded only once of the cluster expiration, and the clusters are immediately suspended after they expire. You can change your renewal configurations at any time before they expire.

## 6. Click **OK**.

If the managed clusters appear in the list on the **Manual** or **Nonrenewal** tab, auto renewal has been disabled.

## 4 FAQ

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This topic provides answers to commonly asked questions about the pricing of Alibaba Cloud Elasticsearch clusters.

### Can I apply for a refund on a subscription Elasticsearch cluster?

No refunds are provided for subscription Elasticsearch clusters. If you want to terminate your subscription Elasticsearch cluster, make sure that all data is backed up. Then, log on to the Alibaba Cloud console and choose **Billing** > **Renew** to disable auto renewal. You can use the Elasticsearch cluster up till the end of the current billing cycle. However, fees that have been paid are not refunded. Auto renewal is disabled for your Elasticsearch cluster in the next billing cycle.

### Are there any discounts offered for Elasticsearch clusters?

For the same period of use, **subscription** Elasticsearch clusters offer a better price-point than **pay-as-you-go** Elasticsearch clusters. For **subscription** Elasticsearch clusters, higher discounts are offered on subscriptions of one year and above. Typically, the discounts offered are 15% off for one year, 30% off for two years, and 50% off for three years.