

Alibaba Cloud 云行情

FAQ

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Document conventions

Style	Description	Example
	A danger notice indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	 Danger: Resetting will result in the loss of user configuration data.
	A warning notice indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	 Warning: Restarting will cause business interruption. About 10 minutes are required to restart an instance.
	A caution notice indicates warning information, supplementary instructions, and other content that the user must understand.	 Notice: If the weight is set to 0, the server no longer receives new requests.
	A note indicates supplemental instructions, best practices, tips, and other content.	 Note: You can use Ctrl + A to select all files.
>	Closing angle brackets are used to indicate a multi-level menu cascade.	Click Settings > Network > Set network type.
Bold	Bold formatting is used for buttons, menus, page names, and other UI elements.	Click OK.
Courier font	Courier font is used for commands.	Run the <code>cd /d C:/window</code> command to enter the Windows system folder.
Italic	Italic formatting is used for parameters and variables.	<code>bae log list --instanceid Instance_ID</code>
[] or [a b]	This format is used for an optional value, where only one item can be selected.	<code>ipconfig [-all -t]</code>

Style	Description	Example
{ } or {a b}	This format is used for a required value, where only one item can be selected.	switch {active stand}

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1 FAQ

1. What is the relationship between Alibaba Cloud and the Nasdaq Stock Market?

Among companies in Mainland China that provide quotation data to global clients, Alibaba Cloud is the first to directly connect to a data center (NY4) of Nasdaq. It is also the first cloud computing company that provides quotation data to a global audience. By connecting the data source in the US to target countries or regions, CloudQuotation provides customers around the world with real-time and delayed quotation data at low latency and packet loss rate.

2. What is the positioning of CloudQuotation?

CloudQuotation offers one-stop products and services related to quotation data to financial institutions and Internet companies. It is an end-to-end service that provides excellent user experience and efficiency at lower costs and technical requirements. It also facilitates industrial transformation, such as for digital operations, investment, and research, and helps enterprises build stable and reliable services.

3. What services does CloudQuotation offer?

Backed by the capabilities of the global network of Alibaba Cloud, CloudQuotation offers a variety of quotation data services. The services include market data licenses from major securities exchanges and common index computing services for individual stocks, sectors, concept stocks, and exchange-traded funds (ETFs). In addition, Alibaba Cloud Marketplace provides personalized or custom index computing services that are tailored to your needs.

4. When will CloudQuotation products be available after I activate the products?

After you activate a product and submit relevant documents as required, the product takes effect and starts to deliver data within one to three working days.

5. When do I pay for my subscribed CloudQuotation products?

After you subscribe to data feeds, you need to report your usage in the current month at the end of the month, and pay for your usage at the beginning of next month. A part of a month is calculated as a whole month. If you want to unsubscribe from a data feed, apply for unsubscription five working days in advance. At the beginning of the following month, you still need to pay for the fee incurred for the month in which the subscription took place. At the same time, the data feed will stop and you will be no longer billed for it. All the preceding fees include the license fees for quotation data.

6. How do I configure CloudQuotation products?

Activate CloudQuotation and Zhongzhuo US stock quotation service, configure a Virtual Private Cloud (VPC) as prompted, and deploy the API and SDK services.

7. What markets does CloudQuotation cover?

At present, CloudQuotation provides quotation data for US stocks that are listed on Nasdaq, New York Stock Exchange (NYSE), and American Stock Exchange (AMEX). It will soon cover securities and derivatives markets in countries or regions such as Canada, Hong Kong, Japan, Scandinavia, Shanghai, and UK.

8. Does CloudQuotation provide EOD data for US stocks?

Yes, CloudQuotation currently provides the end of day (EOD) data that is released by Nasdaq for US stocks. If you need EOD data that is provided by a third party, submit a ticket.

9. Can I upgrade or downgrade a product?

No, you cannot upgrade or downgrade CloudQuotation products. CloudQuotation products are billed monthly and do not support upgrade or downgrade. You can unsubscribe from a product and activate the product that you require.