

ALIBABA CLOUD

Alibaba Cloud

智能接入网关 Announcements

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 Alibaba Cloud

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Document conventions









Style	Description	Example
 Danger	A danger notice indicates a situation that will cause major system changes, faults, physical injuries, and other adverse results.	 Danger: Resetting will result in the loss of user configuration data.
 Warning	A warning notice indicates a situation that may cause major system changes, faults, physical injuries, and other adverse results.	 Warning: Restarting will cause business interruption. About 10 minutes are required to restart an instance.
 Notice	A caution notice indicates warning information, supplementary instructions, and other content that the user must understand.	 Notice: If the weight is set to 0, the server no longer receives new requests.
 Note	A note indicates supplemental instructions, best practices, tips, and other content.	 Note: You can use Ctrl + A to select all files.
>	Closing angle brackets are used to indicate a multi-level menu cascade.	Click Settings > Network > Set network type .
Bold	Bold formatting is used for buttons, menus, page names, and other UI elements.	Click OK .
Courier font	Courier font is used for commands	Run the <code>cd /d C:/window</code> command to enter the Windows system folder.
<i>Italic</i>	Italic formatting is used for parameters and variables.	<code>bae log list --instanceid</code> <i>Instance_ID</i>
[] or [a b]	This format is used for an optional value, where only one item can be selected.	<code>ipconfig [-all -t]</code>
{ } or {a b}	This format is used for a required value, where only one item can be selected.	<code>switch {active stand}</code>

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1. Announcement: Data centers in China (Hong Kong) and Japan (Tokyo) to be maintained

On December 28, 2021, Alibaba Cloud will maintain the data centers for Smart Access Gateway (SAG) in China (Hong Kong) and Japan (Tokyo). During the maintenance, connections between on-premises networks and other networks through Cloud Connect Network (CCN) in Japan (Tokyo) and China (Hong Kong) will be interrupted.

Maintenance

Alibaba Cloud will maintain the data centers for SAG in China (Hong Kong) and Japan (Tokyo).

Time

20:00:00 (UTC+8), December 28, 2021 to 22:00:00 (UTC+8), December 28, 2021

Impact

During the maintenance, connections between on-premises networks and other networks through CCN in Japan (Tokyo) and China (Hong Kong) will be interrupted. We recommend that you enable automatic reconnection for your workloads.

- China (Hong Kong): Connections will be interrupted two to four times and each interruption lasts about 5 seconds.
- Japan (Tokyo): Connections will be interrupted two to five times and each interruption lasts about 5 seconds.

We apologize for the inconvenience. Thank you for supporting Alibaba Cloud.

2.[Announcement] QoS policies and flow logs support RAM authentication

To provide you with more secure cloud environments and better user experience, Smart Access Gateway (SAG) supports RAM authentication for quality of service (QoS) policies and flow logs. RAM authentication will be released on April 27, 2021.

Released feature

SAG supports RAM authentication for QoS policies and flow logs.

Release date

April 27, 2021

Impacts

After RAM authentication is released, the permissions of your Alibaba Cloud account are unaffected. The permissions of RAM users are affected.

If you want to use QoS policies or flow logs as a RAM user, you must first obtain required permissions.

Solution

For more information about how to grant a RAM user the permissions to use QoS policies and flow logs, see [Grant a RAM user the permissions to use QoS policies and flow logs](#).

3. Free trials for the SAG app

Valued Alibaba Cloud users, the Smart Access Gateway (SAG) app provides time-limited free trials beginning April 1, 2021. Each Alibaba Cloud account that meets the requirements can request a client account free of charge.

Applicants

Only first-time users who have Alibaba Cloud accounts are eligible for the free trials. The accounts of the users must have passed real-name verification.

Note

- First-time users are defined as users who are purchasing the SAG app for the first time and whose accounts do not have pre-existing purchase or operation records. If a user has multiple Alibaba Cloud accounts, and one of the accounts has a purchase record, the user is not considered a first-time user.
- Each user is limited to one free trial. If a user has multiple Alibaba Cloud accounts, the user can choose only one account for the free trial. Alibaba Cloud determines whether different Alibaba Cloud accounts belong to the same user based on the information that is used to create the accounts, the data generated when users log on with the accounts, and the data generated when users use the accounts. The information includes the identity number, phone number, payment account, device, and address.

Duration

April 1, 2021 to April 1, 2022

Details

During the free trial period, the system creates an SAG app instance free of charge. The instance contains a client account. For more information, see the following table.

Service	Specification
The SAG app	<ul style="list-style-type: none">• Area: Mainland China• Number of client accounts: 1• Free data transfer plan: 5 GB• Billing method for data transfer that exceeds 5 GB: pay-as-you-go• Duration: one year

Notes:

- The free trial starts when the SAG service is activated for an Alibaba Cloud account.
- During the free trial period, each client account has a free data transfer plan for 5 GB. If the actual data transfer exceeds 5 GB, you are charged based on the pay-as-you-go billing method. For more information, see [Billing and pricing of the SAG app](#).
- After the free trial ends, the SAG app instance is automatically released if you do not renew it. If you want to continue to use the SAG app instance, renew it. For more information, see [Renew an](#)

instance.


How to participate

If your Alibaba Cloud account meets the requirements, log on to the [SAG console](#).

Limits

If you violate the following terms, the free trial will become invalid. Alibaba Cloud reserves the right to adjust and terminate the free trial.

- You shall not transfer your membership for the free trial to other users.
- You shall not use the free trial service to engage in illegal activities. Otherwise, you shall bear all the consequences arising therefrom.
- You shall not use the free trial service to manage illegal businesses on the Internet. Alibaba Cloud reserves the right to shut down your businesses and shall not assume responsibility arising therefrom.

 **Notice** No Service Level Agreement (SLA) terms are guaranteed during the free trial. We recommend that you do not use free trial service to deploy business critical services.

Procedure

The following procedure shows how to begin the free trial:

1. Claim a client account free of charge

Log on to the [SAG console](#). In the dialog box that appears, click **Claim**.

After you claim a free client account, the system automatically creates a free SAG app instance and a client account for you in mainland China. The SAG app instance is valid for one year.

2. Connect the client to Alibaba Cloud

After the SAG app instance is created, click **Configure Now** to open the Quick Configuration wizard and configure the instance. For more information, see [Start a SAG APP free trial](#).

In the Quick Configuration wizard, you can specify CIDR blocks of clients, create client accounts, and view information about how to download and install the SAG app. This allows clients to securely and quickly connect to Alibaba Cloud.

4. Announcement: The SAG app 1.0.0 for Windows is to be discontinued

To ensure user experience and secure network environments in the cloud, the Smart Access Gateway (SAG) app 1.0.0 for Windows is to be discontinued starting from March 31, 2021.

Service to be discontinued

The SAG app 1.0.0 for Windows.

Date

March 31, 2021

Impact

Starting from March 31, 2021, the SAG app 1.0.0 for Windows is to be discontinued. After version 1.0.0 is discontinued, you cannot access resources deployed on Alibaba Cloud by using the SAG app 1.0.0.

Solution

To avoid impacts on your business, we recommend that you upgrade the SAG app at the earliest opportunity. You can click [Alibaba Cloud clients](#) to download the latest version of the SAG app for Windows.

5. Announcement of the SAG app for iOS

Valued users of the SAG app for iOS:

Due to changes in the official release of iOS 14, your SAG app may encounter errors after you upgrade the iOS 14 beta version to the official release. To ensure stable connections to Alibaba Cloud, we recommend that you do not upgrade to the official release of iOS 14.

If you have already upgraded to the official release of iOS 14, [submit a ticket](#) to request solutions. Alibaba Cloud is in contact with Apple to fix this issue.